

# Wagner College Uses OnTask Health Tracking to Power Its Wagner Pass System

## CASE STUDY

### Overview

When the COVID-19 pandemic disrupted everyday life in New York City, Wagner College shifted to a blended learning approach that allowed students to attend classes in-person under strict social distancing guidelines or complete their courses remotely. For the 2021-2022 year, however, the school planned to transition back to fully in-person learning with mandatory vaccinations for all students.

Faculty and staff were strongly encouraged to be vaccinated, but not required to do so. As the first day of classes approached, Wagner College’s HR team planned to track vaccination status manually with spreadsheets and other tools. But when New York City announced a strict vaccine mandate for indoor dining, entertainment, and fitness centers in August, it became clear they would need a more comprehensive solution to track and verify vaccination status for students, employees, and visitors.

### Challenges

While Wagner College had been collecting information on student vaccinations, there were no corresponding records for employees or visitors. The school needed to institute some form of health tracking to ensure that people could easily verify their vaccination status to enter the dining hall, theater, or fitness center without putting privacy at risk.

## WAGNER COLLEGE

Wagner College, founded in 1883, is located on Grymes Hill in the New York City borough of Staten Island. The school’s signature curriculum, the Wagner Plan, unites deep learning and practical application, combining the college’s geographical location with its longstanding commitment to both the liberal arts and professional education.

“ We were able to articulate what we needed, OnTask’s team was able to say ‘Yes, we can do that,’ and that’s all that mattered in that moment. ”

— Jazzmine Clarke-Glover, Vice President of Workplace Culture and Inclusion at Wagner College

## Challenges (Continued)

As Vice President of Workplace Culture and Inclusion, Jazzmine Clarke-Glover recognized the implications of the NYC mandate right away: “When we found out that we needed to be able to show whether people were vaccinated or not, especially in our dining hall, we weren’t going to have people present their vaccination card. Even though it’s not HIPAA protected, it’s still medical records. For that reason, we wanted to keep the COVID-19 related information gathered and tracked separate from existing systems.”

Wagner College already had existing vaccination data for most of their 2200 students, but they needed a solution that would allow them to upload that information without having to ask for it again. They also needed to account for some 500 employees and hundreds more campus visitors throughout the year.

Speed was another major consideration since they had to implement the new tracking program in about a week’s time. Given the pressure COVID-19 had already put on the school’s budget, the solution needed to be affordable as well.

Luckily, Clarke-Glover recalled a conversation with a colleague from another school that had already implemented OnTask Health Tracking. “It was vetted by somebody I really trusted,” she recalls. “When I realized I could build different tracks for different uses, that was really appealing to us. The customizable part was very good.”

## Results

The first step in implementing OnTask Health Tracking on campus was to create separate workflows for students and employees. Since most students and some employees had already provided vaccination data, their information could be easily incorporated into the proper workflow. “That’s what we liked about it,” Clarke-Glover said. “We didn’t have to send them another process to go through. We were able to put that data in a spreadsheet and upload it.”

Once that data was uploaded, it was fed into Wagner College’s branded management system to generate a custom “Wagner Pass.” Students and employees could then download, print, or take a picture of their Wagner Pass. Any person attempting to enter the dining hall, attend theater shows on campus, or use the fitness center would be required to present a valid Wagner Pass. For students who qualified for an exemption, as well as unvaccinated employees, a separate OnTask workflow was created to easily submit weekly PCR test results.

## Results (Continued)

As the campus began to host events and welcome large numbers of visitors, Clarke-Glover worked with the theater and athletic departments to create customized tracks for vetting new arrivals. This made it easy for visitors to quickly upload their information and receive a pass that reflected their vaccination or testing status. “My office sees all the visitor requests, which can be overwhelming at times,” she said. “We were able to spin those tracks off and give some ownership to those departments, so they know what they’re looking for.”

OnTask Health Tracking greatly reduced the amount of manual administration necessary for vaccination management and provided a scalable system that helped Wagner College quickly comply with New York City’s vaccine mandates. “It exponentially improved tracking,” Clarke-Glover said. “It’s still an open campus, but now everybody knows they need to get their Wagner Pass to access places in terms of dining, theater, and the fitness center. We can ask for that on the spot so it’s definitely helpful.”

The web-based solution proved so intuitive that Clarke-Glover was able to implement multiple workflows as the need for them arose, which allowed her office to manage all aspects of vaccination and test tracking on campus. By integrating OnTask workflows with the Wagner Pass system, the school offered students, employees, and visitors a streamlined experience that didn’t require them to register with a new program or download yet another mobile app.

New vaccination mandates and booster requirements will likely be released in the coming months, and being able to stay abreast of these updates is vital to Wagner College. OnTask’s workflows can be edited with ease to ensure their team stays on the cutting edge of health tracking compliance, without spending time redoing workflows.

### About OnTask

OnTask is a workflow automation solution that can be used to create, collect, track, and verify digital documents and forms. Entirely web-based with a mobile-friendly interface and eSignature support, OnTask allows anyone to upload files and records for authorization without any complicated registration or downloads. OnTask’s Health Tracking solution also makes it easy to track all associated COVID-19 paperwork, including vaccination records, test results, and more to keep organizations in compliance with changing mandates. For more information, visit [ontask.io](https://ontask.io).

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